Assessment

Managing Anger

First Edition

The objectives of this book are:

- To define anger and show how it works
- To show how to manage anger
- To discuss letting go of the past
- To show ways to handle other people's anger

CRISP series

Assessment 1560521147as

02/20/00

Disclaimer: This assessment was written to test the reader on the content of the book. The publisher and author shall have neither liability nor responsibility to any person with respect to any loss or damage caused or alleged to be caused directly or indirectly by the assessment contained herein.

Assessment Questions for Managing Anger, First Edition

Select the best response.

- 1. We are angry because of:
 - A. What happens to us
 - B. What other people do to us
 - C. Our own thought processes
 - D. All of the above
- 2. The kind of anger that is harmful is:
 - A. Rage
 - B. Irritation
 - C. Annoyance
 - D. All of the above
- 3. We are justified in being angry at someone who does not act according to the rules we believe in.
 - A. True
 - B. False
- 4. Negative feelings:
 - A. Are unhealthy
 - B. Should never be expressed
 - C. Should be expressed constructively
 - D. Should be expressed in anger if necessary
- 5. Being judgmental about other people tends to:
 - A. Encourage our anger
 - B. Dispel our anger

- 6. Anger management requires:
 - A. Being honest about your feelings
 - B. Changing upsetting negative beliefs
 - C. Letting go of the past
 - D. All of the above
- 7. Successful techniques for managing anger:
 - A. Are the same for all people
 - B. Can be unique to yourself
 - C. Should be based on ones others use successfully
- 8. Visualization is a technique to:
 - A. Manage anger
 - B. Avoid anger
- 9. You can bypass anger by.
 - A. Turning your back on it
 - B. Using constructive creativity
 - C. Internalizing it
- 10. The highest price to pay for unmanaged anger is:
 - A. Jealousy
 - B. Burnout
 - C. Isolation
 - D. Cynicism
- 11. Taking a "time-out" from a situation that causes you anger:
 - A. Is not advisable
 - B. May be advisable
- 12. Blood pressure is most increased by:
 - A. Angry thoughts
 - B. Anger expressed in a hostile way
 - C. Emotions other than anger

Following are examples of "just" and "unjust" anger.

- a. You get stuck in traffic
- b. A promise to you is not kept
- c. Someone misses a meeting because of sickness
- d. Loud machinery outside disturbs your thinking
- e. You are betrayed by someone you trust
- f. It rains on your vacation
- 13. The examples above of "just" anger are:
 - A. D and F
 - B. A, C, D, and E
 - C. C, D, and F
 - D. B and E
- 14. Someone else's criticism should be accepted as the truth about who you are and what you do.
 - A. True
 - B. False
- 15. It is important to:
 - A. Acknowledge the pain of the past
 - B. Let go of the pain of the past
 - C. Both of the above
- 16. Expressing anger over the past hurts:
 - A. Gives you power and control
 - B. Makes you less powerful
- 17. Anger can come from having too:
 - A. High expectations of ourselves and others
 - B. Low expectations of ourselves and others
 - C. Either of the above
- 18. Using anger to change others or as a driving force is a no-win situation.
 - A. True
 - B. False

- 19. Regarding an angry encounter with someone, the best question to ask yourself is:
 - A. "Why is this person acting this way toward me?"
 - B. "What is my best choice for productive action at this time?"
 - C. "How can I protect myself from this person's anger?"
- 20. In dealing with an angry person, it is best to:
 - A. Confront the anger
 - B. Deal with the problem
- 21. Continually difficult people are often:
 - A. Insecure or stressed and need reassurance
 - B. Difficult because of your expectations
 - C. Either of the above
- 22. Of four types of behavior: expressive, amiable, driver, and analytic, most people:
 - A. Relate best to other people of the same style
 - B. Use only one style
 - C. Both of the above
- 23. In family relationships, the anger most damaging is related to:
 - A. The conflict that started the problem
 - B. Avoiding contact with family members because of a conflict

Following are examples of work-related behaviors.

- a. Group discussions
- b. Being bored
- c. Being removed from the action
- d. Giving recognition
- e. Assuring common goals
- 24. The *negative* company behaviors are:
 - A. A, B, C, and D
 - B. B, C, and E
 - C. A, D, and E
 - D. B and C

Following are examples of relationship behaviors.

- a. Labeling
- b. Taking time-outs
- c. The need to be right
- d. Using neutral words
- e. Disarming
- 25. The *negative* relationship behaviors in the above list are:
 - A. A, C, D, and E
 - B. A, B, and C
 - C. B and D
 - D. A and C

Answer Key for Managing Anger, First Edition

Recommended response (Corresponding workbook page)

1.	C (3)	6. D (23)	11. B (35)	16. B (70)	21. C (85)
2.	D (4)	7. B (28)	12. B (38)	17. C (72)	22. A (88)
3.	B (6)	8. A (29)	13. D (45)	18. A (83)	23. B (91)
4.	C (15)	9. B (29)	14. B (55)	19. B (86)	24. D (104)
5.	A (16)	10. C (33)	15. C (68)	20. B (86)	25. D (92-95)